

Exception Performance Reports – Quarter 2 for 2019/20

Indicator Description: 14) Timeliness of single assessments	
2019/20 Q2 outturn: 65.9%	Quarterly Target: 83% - National average
Reason for level of performance: Performance reflects some challenges with capacity from one of the predecessor councils, and as assessments are completed out of timescales performance figures dropped. The service has continued to address and make a positive difference in October.	
Actions taken or planned to improve performance: Capacity in the teams is greatly improved through the restructure and increasing equity in staffing across the assessment teams. An improvement plan has been in place and progressing, and there is a high level of management oversight in relation to ensuring that progress is made and the new Service Director owns this.	
Completed by: Jane White, Service Director	
Service Unit: Children's Social Care and Youth Offending	
Indicator Description: 21) Number (and proportion) of Children in Care who are missing out on education	
2019/20 Q2 outturn: 31 (11.8)	Quarterly Target: No target set
Reason for level of performance: This represents 31 children who were missing out on education (CMOE) at the end of the second quarter. It is attributed to those children not on roll, those on part-time timetables and those in hospital or in secure accommodation.	
Actions taken or planned to improve performance: We have implemented a new Children Missing Out On Education Panel to commission effective provision and education pathways, which also enables a clean line of sight by Service Director. The first panel was held in October 2019 with a focus on children in care. We are developing a Virtual School Improvement Plan this term, in line with good and outstanding local authorities. This improvement plan includes a commissioned peer review by the National Association of Virtual School Heads in February 2020. In line with best practice the new leadership team has now set up a governance board for the Virtual School, the inaugural meeting taking place in October 2019. This is a joint board with education leads, health leads and officers from BCP Council.	
Completed by: Sharon Buckby, Interim Service Director	
Service Unit: Inclusion and Family Services	

Exception Performance Reports – Quarter 2 for 2019/20

Indicator Description:

24) Number of Care Leavers in Bed & Breakfast

2019/20 Q2 outturn: 6**Quarterly Target:** 0**Reason for level of performance:**

The lack of alternative accommodation for care leavers has led to 6 care leavers being placed in Bed & Breakfast accommodation this quarter.

Actions taken or planned to improve performance:

The service is working with housing colleagues to support our care experienced young people to access suitable accommodation. In October we have now identified 6 new bedsits for our young people to move into in collaboration with colleagues.

All young people who are not in suitable accommodation have robust risk assessments and the plan is to move them on as soon as possible.

Children's Social Care will be setting up a partnership board to meet regularly and support our care experienced young people as corporate parents. However, sufficiency of care placements and housing options prior to and including permanent tenancy options are insufficient and this is a priority area of work for the council.

Completed by: Jane White, Service Director**Service Unit:** Children's Social Care and Youth Offending**Indicator Description**

26) Percentage of NEETs and Unknowns (and number)

2019/20 Q2 outturn: 7.7% (548)**Quarterly Target:**

6.3% South West average

Reason for level of performance:

This performance is largely as a result of young people disengaging from education in the latter part of Year 12.

Actions taken or planned to improve performance:

A new approach will improve follow up action and tracking from earlier on in the school year.

A new BCP-wide delivery model will improve performance in terms of tracking young people's EET status and will also provide support for NEET young people to re-engage in education, employment and training as well as effective careers advice, information and guidance at Year 11 and continued support in post 16 for vulnerable groups. This will include an improvement in follow up action, tracking and interventions from an earlier point in the school year, based on the previous good performance in one of the predecessor councils, in which performance was in the highest quartile.

The majority of our young people NEET are from vulnerable cohorts, and as such we are developing a NEET strategy including supported employment opportunities, particularly children in care, mentoring and the implementation of Project Search for our young people with SEND.

Completed by: Sharon Buckby, Interim Service Director**Service Unit:** Inclusion and Family Services

Exception Performance Reports – Quarter 2 for 2019/20

Indicator Description:

28) Number of Permanent Exclusions (and Rate) - Secondary

2019/20 Q2 outturn: 109 (0.47%)**Quarterly Target:**

0.2% national average 2017/18

Reason for level of performance:

This reflects a position in 2018/19 with a high level of exclusions from secondary schools in BCP. It reflects a national issue where exclusions have been used as a tool to manage behaviour rather than utilising the wider system support available and catching issues earlier through early help.

Actions taken or planned to improve performance:

A joint strategy with schools is being developed to address Inclusion and in particular the support around children, pre-exclusion. In partnership with schools, in September 2019 we co-produced a new BCP Managed Moves Protocol to support earlier interventions within a schools-led system.

Additionally, we are in the process of strengthening our Early Help service offer with a single point of contact for each school, building the capacity of schools to intervene earlier.

Finally, a school conference in November 2019 will support a strategy for commissioning effective pre-exclusion support and intervention as part of the Alternative Provision Review.

Completed by: Sharon Buckby, Interim Service Director**Service Unit:** Inclusion and Family Services